

Siebel Installation and System Administration Rel 15.5

Duration: 5 Days

What you will learn

This Siebel Installation and System Administration courses teaches you how to install, configure, and deploy a Siebel CRM installation. Topics include adding servers and languages and unattended installations. You will also dive into administration topics such as the mechanisms for logging, performance monitoring, and migration. It is appropriate for Siebel 15.x and 8.x customers. Practices are performed using Open UI.

Learn to:

Install and configure a Siebel Enterprise, Siebel Gateway Name Server, Siebel Server, Siebel Web Server Extension, Siebel Clients, and Siebel Tools.

Monitor and manage components and parameters.

Use the command-line Server Manager interface.

Audience

Configuration Implementer

Implementation Consultant

System Administrator

System Integrator

Related Training

Required Prerequisites

Siebel Technical Foundations 15.5

Course Topics

Installing a Siebel Enterprise and Clients

Installation prerequisites, planning, and considerations

Installing the Siebel Gateway Name Server

Installing the Siebel Database

Installing a Siebel Server

Installing the Siebel Web Server Extension

Installing the Siebel Developer or Mobile Web Client

Installing Siebel Tools

Additional Installation Topics

Patching

Configuring other Authentication Mechanisms

Silent or Unattended Install

Adding a Language to an Enterprise

Architecture and Configuration

Components, parameters (hidden and advanced), startup, and shutdown
Server management and monitoring, tasks, jobs, and templates
Server Manager command-line interface (svrmgr)
Configuration files (.cfgs)

System Monitoring

Server events, alerts, notifications, logs, and the Log File Analyzer (LFA)
Gathering diagnostic information and Siebel Application Response Measurement (SARM)
SARMQuery

Migration

Parameter migration and cfgmerge
Application Deployment Manager (ADM)

Performance Considerations